WISCONSIN FY 2017 LIHEAP

PERFORMANCE MANAGEMENT SNAPSHOT

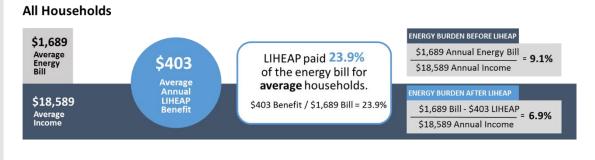
In FY 2017, Wisconsin furnished LIHEAP bill payment assistance to 206,113 households. They collected energy burden data for 183,860 households (89%)

Does LIHEAP furnish higher benefits to higher burden households?

Yes. In Wisconsin, the total LIHEAP benefit received by high burden households in FY 2017 was about *\$171 (42%) more* than the total LIHEAP benefit received by the average recipient household.

Does LIHEAP pay a larger share of the home energy bill for high burden households?

Yes. In FY 2017, LIHEAP paid **23.9%** of the energy bill for average households in Wisconsin, while LIHEAP paid **27.5%** of the energy bill for high burden households.



High Burden Households



Prevention and Restoration of Home Energy Service Loss

As a Result of Bill Payment Assistance

Prevention (86%)
21415 Occurrences
Restoration (14%)
3613 Occurrences

As a Result of Equipment Repair or Replacement

Prevention (57%)
Restoration (43%)
335 Occurrences
252 Occurrences

- In FY 2017, LIHEAP benefits in Wisconsin prevented the loss of service 21,415 times, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out. In addition, the program repaired or replaced heating or cooling equipment at imminent risk of failure 335 times.
- In FY 2017, LIHEAP benefits restored home energy service 3,613 times for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood. In addition, the program restored home energy service 252 times by repairing or replacing inoperable heating or cooling equipment.